

The State of New Hampshire  
*Department of Environmental Services*



Michael P. Nolin  
Commissioner

February 8, 2006

**LETTER OF DEFICIENCY# WSEB 06-021**  
Certified Mail# 7099 3400 0003 6156 7037

Carol Levine  
BJ's Wholesale Club, Inc.  
One Mercer Road  
PO Box 9601  
Natick, MA 01760

Subject: Tilton - Public Water System: BJ's Wholesale Club (EPA# 2356080)

Dear Ms. Levine:

The records of the NH Department of Environmental Services (DES) show that the BJ's Wholesale Club water system, located in Tilton NH, is classified as a public water system (PWS), as defined by RSA 485:1-a. A PWS is defined as any water system serving 15 or more services, or 25 or more people for 60 or more days per year. As such, the water system owner is required to submit samples to the State laboratory or a State-certified laboratory for coliform bacteria analysis in compliance with NH Administrative Rule Env-Ws 325.

DES records show that Standard Maximum Contaminant Level (MCL) violations for total coliform bacteria, as defined in NH Admin. Rule Env-Ws 313.01, have occurred and that letters of violation were issued for the following months:

**December 2005 and January 2006**

DES believes the MCL violations can be corrected and future violations prevented by taking the following actions:

1. **By February 24, 2006**, retain the services of a qualified water system consultant to address the system's water quality problems relative to the recent bacteria contamination events; and
2. **By March 10, 2006**, submit to DES for review a copy of the consultant's report which shall include recommendations to correct the bacteria contamination; and
3. **By March 24, 2006**, submit to DES for review and approval an implementation schedule which identifies specific dates by which steps to correct the bacteria contamination will be accomplished.

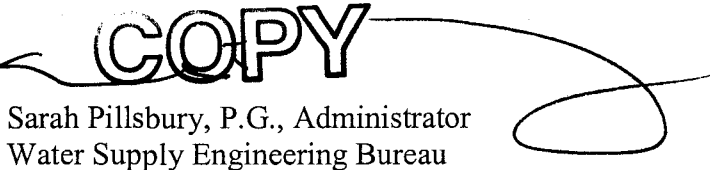
In the event compliance is not achieved within this period, DES may initiate formal action, including issuing an order requiring the deficiencies to be corrected, initiating an administrative fine proceeding, and/or referring the matter to the NH Department of Justice for imposition of appropriate penalties.

The copy of the **consultant's written report and the implementation schedule** as requested above should be addressed as follows:

Alan Leach  
Department of Environmental Services  
Water Supply Engineering Bureau  
29 Hazen Drive, P.O. Box 95  
Concord, NH 03302-0095

Assistance may be available to you through a variety of sources. Financial, managerial and technical assistance is available through either of two government funded technical assistance providers. These are Granite State Rural Water Association ((603)-753-4055) and RCAP Solutions, Inc. (1-800-488-1969). Health related questions may be directed to Dave Gordon of the DES Bureau of Environmental and Occupational Health whose number is 271-4608. If you have any questions regarding this letter, please contact Alan Leach at (603) 271-2854 or by email at [aleach@des.state.nh.us](mailto:aleach@des.state.nh.us).

Sincerely,

A large, stylized handwritten signature in black ink, appearing to read 'COPY', is written over the typed name and title of Sarah Pillsbury. The signature is written in a cursive, looped style.

Sarah Pillsbury, P.G., Administrator  
Water Supply Engineering Bureau

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cc: Gretchen R. Hamel, DES Legal Unit Administrator  
Town of Tilton Health Officer  
John Benham, Primary Operator  
EPA, Region 1

ec: Jim Gill, P.E., DES  
Jack Shields, GSRWA  
Robert Morancy, RCAP Solutions, Inc.  
Dave Gordon, DES BEOH